

Appendix B

Other independent advice for people on low incomes

Please note that this document is 'live' and therefore will continue to be updated throughout the financial inclusion programme

Organisation	Service contact	Sector	Service provided	Client group	Access route(s)	Commissioners & funders (where known)	Notes
Brighton and Hove City Council Welfare Rights Unit	Angie Emerson Angie.Emerson@brighton-hove.gov.uk	public	Specialist Welfare Benefit Advice and Casework	General public	Through telephone helpline, internal referral or specific targeting	N/A	<i>The Welfare Rights Team also provide training to frontline staff</i>
A4e Money Advice Service	Peter Grehan, Team Manager - South East PGrehan@a4e.co.uk	Private	Distinct generalist money advice service (including generalist advice/signposting in relation to debt & benefits)	General public	-via web -via telephone -face to face appointments (subject to hosting & pre booking by third party agency)	Central government contract	<i>Level of face to face provision in B&H currently low. There is scope to explore hosting arrangements & dovetail with existing local provision</i>
Brighton Unemployed	Tony Greenstein	Voluntary	Specialist Welfare Benefit Advice and	General Public	Drop in	N/A	

Workers Centre	brightonunemployedcentre2000@yahoo.co.uk		Casework				
Knoll Advice Project	Jo Martindale joanna.martindale@hkproject.org.uk	Voluntary	Small volunteer Welfare Benefit Advice service	General Public		-John Best, Strategic Grants Officer, B&HCC	<i>NB HK project provide a range of relevant community activities & services from 2 venues</i>
Brighton Women's Centre	Lisa Dando LisaDando@womenscentre.org.uk	Voluntary	Generalist Benefits Advice provided as part of a package of support to centre users	Women			<i>BWC offer a range of support services including</i> <ul style="list-style-type: none"> • <i>Access to IT equipment for service users plus support with accessing online support</i> • <i>Foodbank is available</i>

							<ul style="list-style-type: none"> <i>BWC finance surgery in partnership with St Lukes Advice Centre</i>
Sussex Central YMCA Youth Advice Centre	Rachel Brett Rachel.Brett@sussexcentralymca.org.uk	Voluntary	Advice on housing options	Young People	Drop in	-Joanna Sharp, Housing Strategy B&HCC -John Best, Strategic Grants Officer, B&HCC -Kerry Clarke, B&HCC	<i>Sussex Central YMCA & YPC currently working with B&HCC commissioner Kerry Clarke on advice offer to Young People in the city. Work is supported by Youth Access and has specific focus on SWL needs</i>
Young Peoples Centre (Impact)	Ben Glazebrook ben.glazebrook@impact-initiatives.org.uk	Voluntary	Initial Advice on money issues provided as part of a package of support	Young People	Drop in	-Kerry Clarke, B&HCC -John Best, Strategic Grants Officer, B&HCC	
Mind In Brighton and Hove	Shirley Gray shirley.gray@mindcharity.co.uk	Voluntary	Initial Advice on money issues (including debt and benefits) provided as part of a package of support	Mental Health 'service users'		-John Best, Strategic Grants Officer, B&HCC	

Brighton Voices In Exile	Mary Jane Burkett bvie@hotmail.co.uk	Voluntary	Advice on money issues provided as part of a package of support	Refugees and asylum seekers		Lucy Bryson, B&HCC	
LGBT Switchboard	Natalie Woods Brighton.manager@switchboard.org.uk	Voluntary	Provides general advice to the LGBT community including some in relation to money issues	LGBT residents	telephone	-John Best, Strategic Grants Officer, B&HCC	